

Sequence in which shift should be filled

Solid Box
Add if busier than expected or trying to build the peak

Outlined Box
Last position on and the first to be eliminated – i.e. down Sales and/or GC

Aces in their Places – prevents danger zones



Positioning Schedule

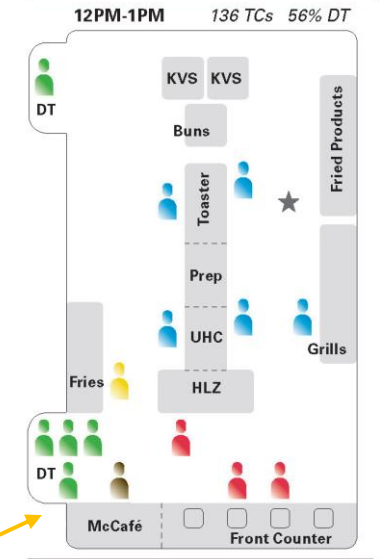
	11AM-12PM	12PM-1PM	1PM-2PM	2PM-3PM	3PM-4PM	4PM-5PM
DT	2 Cashier	2 Cashier	2 Cashier	2 Cashier	2 Cashier	2 Cashier
	5 Runner	5 Runner	5 Runner	5 Runner	5 Runner	5 Runner
	6 Present	6 Present	6 Present	6 Present	6 Present	6 Present
	10 Order Taker	11 Order Taker	11 Order Taker	10 Order Taker	10 Order Taker	10 Order Taker
	13 DT Coordinator	13 DT Coordinator	15 DT Coordinator	12 DT Coordinator	12 DT Coordinator	12 DT Coordinator
FC	3 FC-OT	3 FC-OT	3 FC-OT	3 FC-OT	3 FC-OT	3 FC-OT
	9 FC-Runner	9 FC-Runner	7 FC-Runner	9 FC-Runner	8 FC-Runner	9 FC-Runner
Fries	8 Fries	15 FC-OT	13 FC-OT	14 FC-OT	13 FC-OT	8 Fries
	1 Grills/FP	7 Fries	16 FC-Runner	8 Fries	9 Fries	1 Grills/FP
Prod	4 Initiate S1	17 Fry Support	9 Fries	1 Grills/FP	1 Grills/FP	4 Initiate S1
	7 Assemble S1	1 Grills	1 Grills/FP	4 Initiate S1	4 Initiate S1	7 Assemble S1
	11 Initiate/Assemble S2	4 Initiate S1	4 Initiate S1	7 Assemble S1	7 Assemble S1	11 Initiate S2
McC	12 McCafé Specialist	8 Assemble S1	8 Assemble S1	11 Initiate S2	11 Initiate/Assemble S2	13 Assemble S2

Positioning for Ops Excellence

Time	Position
11AM-5PM	Second Side
11AM-5PM	Split Functions (DT)
11AM-5PM	Fry Person
12PM-2PM	McCafé Person

Performance Target	Target	Actual
Peak Car Count	70	
KVS	40	
Expo	45	
Optional		
Optional		

Peak Hour Positioning



Total Crew

P	A	P	A	P	A	P	A	P	A	P	A
11	10	15	16	14	15	12	11	11	11	11	11

Total number of Unit producing crew you need DSPT will auto generate

Enter actual number of crew

Peak Hour Positioning During this time - SIP

Hour by Hour

Low Utilization / High Utilization / McCafé Counts

Hi	Low	McC	Hi	Low	McC	Hi	Low	McC	Hi	Low	McC	Hi	Low	McC	Hi	Low	McC
D	K	31	G	W	40	D	W	38	D	K	20	D	K	10	D	K	4

GC/Sales

P	A	P	A	P	A	P	A	P	A	P	A
104		122		123		125		109		100	
\$656		\$902		\$793		\$767		\$594		\$553	

- How many McCafé beverages your restaurant is projected to sell
 - Which areas are projected to be most utilized
 - Which areas are projected to be least utilized
- McCafé Specialist at 38 Beverages**

- D – Drive-thru
- K – Fries/Hashbrowns
- W – Front Counter
- G – Production
- Z – McCafé

Staffing and Breaks

Name	Shift	Time	Break

Complete during pre-shift

5 Key Drivers = DT% - # items ordered - Sandwich Counts - # of McCafe Bev. Sold - # of Fries or HB